# **Victim Support Guide for Allies**

**Purpose**: This guide helps allies support individuals who have experienced racism and offers steps to foster an inclusive environment.

### 1. Understand Racism and Its Impact

- **Definition**: Racism involves prejudice, discrimination, or antagonism based on race.
- Impact: Victims may feel isolated, unsafe, or disempowered. Emotional and psychological effects can linger.

### 2. Immediate Steps to Support a Victim

- Listen Without Judgment:
  - o Allow them to share their experience.
  - Avoid minimizing or rationalizing the incident.
- Validate Their Experience:
  - O Use phrases like:
    - "I'm sorry this happened to you."
    - "Your feelings are valid."
    - "This behaviour is unacceptable."
- Ensure Safety:
  - If the situation escalates, prioritize safety. Remove the victim from the area or alert authorities if needed.
- Respect Their Choices:
  - Let them decide how to proceed, whether reporting the incident, seeking counselling, or simply taking time to heal.

### 3. Practical Steps to Provide Ongoing Support

- Help Document the Incident:
  - O Assist in recording what happened, including dates, times, and details.
- Encourage Reporting:
  - O Guide them to appropriate reporting channels (e.g., HR, university administration, or external bodies).
- Connect Them to Resources:
  - Offer contact information for counselling services, campus resources, or advocacy groups.
  - Example: Grenfell Campus Counselling and Psychological Services, Grenfell Campus Student Services, Hope for Wellness Help Line (1-855-242-3310).

## 4. Commit to Being an Active Ally

• Educate Yourself:

- Learn about systemic racism, microaggressions, and unconscious bias.
- Speak Up:
  - When you witness racism, interrupt it (see the Interrupter Guide below).
- Support Inclusivity:
  - O Advocate for anti-racism policies and practices in your community or institution.